



**Nourish  
Your  
Profession with  
Confidence**

# Annual IMPACT Educational Seminar



hosted by the IAAP Lake Buena Vista Chapter and SeaWorld Orlando  
"Cook Up Your Career"

An educational, fun-filled day designed for all professionals

**DATE: Wednesday, March 14, 2012**

**LOCATION: SeaWorld Orlando, Ports of Call,**

**SeaWorld Orlando 7007 SeaWorld Drive Orlando, FL 32821 407/363-2200**

**TIME: 8:00 AM – 4:30 PM**

**COST: \$99—All Day Event; \$55—Half Day Event**

Registration begins at 8:00 AM—lunch included for all day and half day attendees

**Lunch / Vendor Fair Noon —1:30 PM**

Visit with vendors of office products and services providing a wealth of information and take-a-ways!  
Vendors & Time subject to change.



- **Month of February/March:** Attendees who join the LBV Chapter get a \$15 credit towards their first annual membership.
- **Payment Plan:** Lake Buena Vista chapter is offering a payment plan—visit [www.lbviaap.com](http://www.lbviaap.com) / IMPACT 2012 for payment options.



**Christy Crump**

**"Communicate With Confidence"**

Morning Session (3hours)

Interactive workshop improves communication.

- Communicate effectively with customers and coworkers using expert listening and communication skills
- Employ practical strategies for understanding what is expected of them
- Express, with confidence, what they need in order to do their job better



**Licia Berry**

**"Left Brain/Right Brain Communication"**

Afternoon Session (3 hours)

In this interactive workshop, participants learn that in order to communicate well with others, they must

- communicate clearly within themselves. Participants use an engaging collaging exercise to understand and
- practice using a whole brain approach to communication.

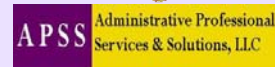


KEEPING YOU ORGANIZED



**Vendor Fair  
Noon— 1:30 PM**

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# Annual IMPACT Education Seminar Registration Form



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All attendees **must** complete a registration form.  
All forms **must** be submitted **BY February 17, 2012**  
via e-mail to IMPACT 2012 Chair at [lbuenavistaiaap@yahoo.com](mailto:lbuenavistaiaap@yahoo.com) or fax to 407 939 4756

**Cancellation Policy:** Cancellations must be received by February 17, 2012 to be eligible for a 50% refund.  
There will be no refunds for cancellations received on or after April 8, 2011

All attendees will receive a confirmation from the registration coordinator within five days of receipt of registration.  
If you do not receive a confirmation, please do not hesitate to contact the coordinator at the above addresses.

- Payments can be made via PayPal— [http://www.lbviaap.com/IMPACT\\_2012.html](http://www.lbviaap.com/IMPACT_2012.html)
- Payments accepted at the door, day of event— Cash or Check (payable to Lake Buena Vista Chapter—IAAP)
- Payment by mail (check only) — mail to Davida Heeder, PO Box 1104, Ocoee, FL 34761

**PLEASE PRINT Legibly:**

(Please Circle)

Attendee Name \_\_\_\_\_ CAP/CAP-OM Chapter Name \_\_\_\_\_

Address: \_\_\_\_\_

Phone (day) \_\_\_\_\_ Phone (evening) \_\_\_\_\_

Email \_\_\_\_\_

\_\_\_\_\_ I will be attending the Full Day Seminar—\$99 (Please circle choice of session)

\_\_\_\_\_ I will be attending the Half Day Seminar (Lunch/Vendor show included)—\$55 morning or afternoon

I am paying for the following attendees: \_\_\_\_\_

**Please check form of payment:**

Payment Plan: PayPal \_\_\_\_\_ Check \_\_\_\_\_

(Please indicate type of check)

Full Payment: PayPal \_\_\_\_ Cash \_\_\_\_ Check (personal or company) via mail \_\_\_\_ or at door \_\_\_\_